

# THE ULTIMATE SMOKY MOUNTAIN

# Christmas Celebration

## DAY OF ARRIVAL

### INFORMATION ATTENDEES WILL NEED TO KNOW

November 17th, 2024

Welcome Ultimate Smoky Mountain Christmas Celebration Attendees!

You will have free time after you pick up your registration packet to enjoy shopping, restaurants or exploring the Great Smoky Mountains on your own.

**Note:** If staying at one of the host properties: **Hotel Check-In Time: 4:00 PM**

**Note:** Day of departure **Hotel Check-Out Time: 10:00 AM**

Smoky Mountain Resorts is excited to host The Ultimate Smoky Mountain Christmas Celebration, brought to you by Pastor Charles Nelson. We look forward to sharing an exciting four days of the best Christmas Shows in Pigeon Forge along with Michael Booth, Ernie Haase & Signature Sound, Gold City, Jeff & Sheri Easter, Authentic Unlimited, The LeFevre Quartet, The Sound, and The Kingsmen Quartet. We will also enjoy great comedy with Taylor Mason.

You will find in your information packets the following items:

- Registration Packet with Name Lanyards (**Wear Name Lanyards-** Monday, Tuesday & Wednesday)
- Ultimate Christmas Celebration Schedule
- Where is my Hotel Located with "Address & Phone Numbers"
- Property Descriptions (If staying at one of the host properties)
- Frequently Asked Questions
- Where Should I Be (Monday, Tuesday & Wednesday)
- Where Are My Tickets
- Scooter and Wheel Chair Rental at Dollywood

We are praying for you and look forward to getting to know you this week. If you have any questions please give us a call at 1-800-523-3919. We will be happy to assist you.

Thanks so much and have a fantastic day,

Pete Smith  
Director of Sales  
Smoky Mountain Resorts

## The Ultimate Smoky Mountain Christmas Celebration 2024 Daily Schedule

### Sunday, November 17, 2024

4:00 PM Lodging check-in begins at Country Cascades, Creekstone Inn, and The Resort at Governor's Crossing

### Monday, November 18, 2024

7:00 AM Guests of Creekstone Inn enjoy breakfast at the Rise and Shine Breakfast Buffet  
7:00 AM Guests of Country Cascades may purchase breakfast at Granny Cluckets or Refuel  
8:00 AM Country Tonite Theater Doors Open (129 Showplace Blvd, Pigeon Forge)  
8:30 AM Country Tonite Auditorium Doors Open  
9:00 AM Event Starts, Country Tonite  
•Pastor Charles Nelson  
•The Le Fevre Quartet  
•Taylor Mason  
•Pastor Andrew Nelson  
•Michael Booth  
•Finale  
12:30 PM Break for lunch on your own  
3:00 PM Pirates Voyage Dinner Show (2713 Parkway, Pigeon Forge) Green Lanyards Only  
6:00 PM Pirates Voyage Dinner Show (2713 Parkway, Pigeon Forge) Red Lanyards Only  
8:30 PM Christmas Concert with Ernie Haase and Signature Sound- Country Tonite Theater

### Tuesday, November 19, 2024

7:00 AM Guests of Creekstone Inn enjoy breakfast at the Rise and Shine Breakfast Buffet  
7:00 AM Guests of Country Cascades may purchase breakfast at Granny Cluckets or Refuel  
8:00 AM Country Tonite Theater Doors Open (129 Showplace Blvd, Pigeon Forge)  
8:30 AM Country Tonite Auditorium Doors Open  
9:00 AM Event Starts, Country Tonite  
•Pastor Charles Nelson  
•The Sound  
•Taylor Mason  
•Pastor Andrew Nelson  
•Authentic Unlimited  
•Finale with Authentic Unlimited and The Sound  
12:30 PM Break for lunch on your own  
3:30 PM Dolly Parton's Stampede Dinner Show (3849 Parkway, Pigeon Forge) Green Lanyards Only  
6:00 PM Dolly Parton's Stampede Dinner Show (3849 Parkway, Pigeon Forge) Red Lanyards Only

### Wednesday, November 20, 2024

7:00 AM Guests of Creekstone Inn enjoy breakfast at the Rise and Shine Breakfast Buffet  
7:00 AM Guests of Country Cascades may purchase breakfast at Granny Cluckets or Refuel  
8:00 AM Dollywood Parking Opens (2700 Dollywood Park Blvd, Pigeon Forge)  
8:30 AM Dollywood Gates Open  
9:00 AM Event Starts- Dollywood Celebrity Theater (concessions available after show begins)  
•Pastor Charles Nelson  
•Jeff and Sheri Easter  
•Pastor Charles  
•The Kingsmen  
•Gold City  
•Grand Finale- Jeff and Sheri Easter The Kingsmen and Gold City  
12:30 PM Lunch- Meal vouchers provided with paid registration

### Thursday, November 21, 2024

7:00 AM Guests of Creekstone Inn enjoy breakfast at the Rise and Shine Breakfast Buffet  
7:00 AM Guests of Country Cascades may purchase breakfast at Granny Cluckets or Refuel  
10:00 AM Check-out of Country Cascades, Creekstone Inn and The Resort at Governor's Crossing

(Subject to change)

● Registrants with Green Lanyards Will Attend This Showtime

● Registrants with Red Lanyards Will Attend This Showtime

**WHERE IS MY HOTEL LOCATED?**  
**SMOKY MOUNTAIN RESORTS PROPERTY LOCATIONS**  
November 17th - November 21st, 2024

**HOTEL LISTING**  
**ALL LIGHTS ARE NUMBERED**

**COUNTRY CASCADES & SUMMIT TOWER & RIVER TOWER**

**ADDRESS:** 204 Sharon Drive Pigeon Forge, Tennessee 37863

**PHONE NUMBER:** (865) 428-1194

**LOCATED:** On the Parkway, between traffic Light #3 and #4 in Pigeon Forge. Turn onto Sharon Drive and go to 4-way stop. Country Cascades is on the right. Check-in for Country Cascades, Summit Tower and River Tower are all at the Country Cascades front desk.

**CREEKSTONE INN & RIVERS LANDING**

**ADDRESS:** 4034 S. River Road Pigeon Forge, Tennessee 37863

**PHONE NUMBER:** (865) 453-3557

**LOCATED:** Hotel is located one block off the Parkway between traffic Light #8 and #10. Making it close to all the theaters you are attending. Check-in for Creekstone Inn & Rivers Landing are both at the Creekstone Inn front desk.

**THE RESORT AT GOVERNOR'S CROSSING**

**ADDRESS:** 225 Collier Drive Sevierville, Tennessee 37862

**PHONE NUMBER:** (865) 429-0500

**LOCATED:** Traffic light 13.4 turn onto Collier Drive. The Resort is located on the left hand side next to Applebee's Restaurant. The Resort is only 3.2 miles from Dollywood.

## PROPERTY DESCRIPTIONS

### THE ULTIMATE SMOKY MOUNTAIN CHRISTMAS CELEBRATION November 17th – November 21st, 2024

**COUNTRY CASCADES:** is located one block off of the parkway and is convenient to all area attractions, Dollywood, restaurants and malls. We offer 138 rooms that include a refrigerator, hair dryer and penthouse, and celebration suites. All rooms are accessible by elevator. In addition to our beautiful rooms, Country Cascades also offers our guests free wireless high-speed Internet.

**SUMMIT AT COUNTRY CASCADES:** 98 Luxury guest rooms, 2 Queen size beds, semi private living area w/sleeper sofa, balcony w/rocking chairs, granite countertops, mountain and waterpark views, two 43" HD TV'S, free Wi-Fi.

**RIVER TOWER AT COUNTRY CASCADES:** Be immersed in a modern yet rustic space in our new seven-story River Tower, with light and airy touches carrying the mountain breeze inside all 91 rooms. Each room will usher in relaxation for the adults and 'kid spaces' designed with adventure and fun in mind. All River Tower rooms are complete with an in-room scavenger hunt where young adventurers can follow clues to crack a secret code that opens a treasure chest. Cabin Suites offer a special cabin-themed space that takes kids straight into Friendship Forest. The cabin area in each unit has two sets of themed twin bunk beds to accommodate four guests. There is also a king-sized bed in the main sleeping area. Treehouse suites come complete with a treehouse-themed area, each unit has one set of themed twin bunk beds to accommodate two guests, as well as a king-sized bed in the main sleeping area. Smart TVs and free wi-fi included.

**RESORT AT GOVERNORS CROSSING:** is located in Sevierville and is right next door to 7 restaurants and the Governor's Crossing shopping complex. The luxury resort offers 232 magnificent suites ranging from 1-2 bedrooms. Suites feature cable television, full kitchens, jetted tubs, living room and dining areas, washers and dryers, wireless Internet connections and are accessible by elevator. Many of the units have balconies and gas fireplaces. In addition to our beautiful rooms, The Resort also offers our guests an exciting indoor waterpark! Top all of that off with an excellent customer service staff, and you will see that The Resort is "The Most Fun Place to Stay in the Smokies"! The Resort does not offer a continental breakfast as it has full kitchens in every room.

**CREEKSTONE INN:** provides private balconies in every room that overlook the river. This hotel features standard rooms as well as queen suites with Jacuzzis and king fireplaces available. Each room includes an in-room safe, refrigerator, microwave, and coffeemaker. Other amenities include non-smoking rooms, and a covered parking deck. All rooms are accessible by elevator. Creekstone Inn is located just one block off of the parkway and is close to all area attractions, shopping, and restaurants. Top all that off with a deluxe **Rise & Shine hot breakfast buffet**, served 7am-10am that includes pancakes, biscuits & gravy, scrambled eggs, sausage, hot and cold cereal, donuts, home-style potatoes, tropical fruit salad, juice, coffee, hot teas, and cappuccino.

**RIVERS LANDING:** all rooms feature king size beds and balconies overlooking the river. All guest rooms are nonsmoking and pet-free. Top all that off with a **Rise & Shine hot breakfast buffet**, served 7am-10am in the Creekstone Inn, that includes pancakes, biscuits & gravy, scrambled eggs, sausage, hot and cold cereal, donuts, home style potatoes, tropical fruit salad, juice, coffee, hot teas, and cappuccino.

# ANSWERS TO FREQUENTLY ASKED QUESTIONS

## The Ultimate Smoky Mountain Christmas Celebration November 17th – November 21st, 2024

- **Where do I go to pick up my Registration Packet on November 17th, 2024?** Individual reservations or conference only attendees may pick up their Registration Packet at Country Tonite Theater located at 129 Showplace Blvd, Pigeon Forge, TN 37863, from 10:00 AM to 5:00 PM.
- **Does my entire group need to check in to the event?** If you are arriving in a motorcoach or church van, to save time and prevent congestion in the check in area, we recommend that only the group leader check in to the event unless previous arrangements have been made through the group sales department.
- **What happens if I arrive late for the conference?** We understand that situations arise that are beyond our control. If you feel that you will not make it for conference check in time, you can pick up your packets on Monday morning by 9:00 AM at Country Tonite Theater, 129 Showplace Blvd.
- **What time can I check in at my hotel?** Check in for Country Cascades, Creekstone Inn & The Resort at Governors Crossing begin at 4:00 PM.
- **What if I need to cancel?** All deposits are NON-REFUNDABLE. Partial cancellations are not accepted, and refunds for conference days missed (Or) unused nights in the hotel are NON-REFUNDABLE.
- **May I attend only a particular session or event?** The conference pricing includes all sessions as well as entertainment and meals. You may attend any or all session(s) for the event. We are sure that you will not want to miss a moment of this exciting conference. (NO REFUNDS ON TICKETS OR HOTEL STAY) if you decide to leave the conference early.
- **What is the dress code for the conference?** Casual dress is appropriate for the conference. November in the Great Smoky Mountains tends to be warm during the day and cool in the evenings. Please check weather conditions in the area for attire recommendations. Sweaters or light jackets are recommended for theaters as they tend to be cool.
- **Is transportation included?** No. Attendees are responsible for their transportation to and during the conference. There will be ample parking at the attractions for individuals, church buses, and motorcoaches. Rental cars may be reserved in advance at McGhee Tyson Airport, Knoxville, TN. Only one parking spot is permitted per room at Country Cascades, Summit Tower and River Tower.
- **Is there free time?** There will be free time on Sunday, November 17th, Monday, November 18th and Tuesday, November 19th, times depend on badge color. This time is a great time to enjoy dinner on your own and take in some shopping, sightseeing, and attractions from the Pigeon Forge area or sit and relax beneath the beauty of the Great Smoky Mountains. See enclosed itinerary for conference start/end times.
- **What is the cost of parking?** There is no charge for parking at any Smoky Mountain Resorts property or any attraction covered in the conference package EXCEPT DOLLYWOOD. Your Dollywood parking pass will be in your RED OR GREEN LANYARD and is included in the price of your conference. Attendees who travel to the Gatlinburg area for shopping/free time should expect to pay a fee for parking.

# The Ultimate Smoky Mountain Christmas Celebration

November 17th thru November 21st, 2024

## WHERE SHOULD I BE?

### CONFERENCE LOCATIONS

### START TIMES

**REGISTRATION DAY: Sunday, November 17th**

10:00 AM - 5:00 PM

Location: Country Tonite Theater, 129 Showplace Blvd, Pigeon Forge, TN 37863

•Wear your red or green lanyards from your registration packet to each event.

**DAY ONE: Monday, November 18th**

Location: Country Tonite Theater

Address: 129 Showplace Blvd Pigeon Forge, TN 37863

Red & Green Lanyards

• Doors Open

8:00 AM

• Event Starts

9:00 AM

• Break for lunch, on your own

12:30 PM

**DAY ONE: Pirates Voyage Dinner Show**

Address: 2713 Parkway, Pigeon Forge, TN 37863

Green Lanyard

Red Lanyard

• Doors Open

2:00 PM

5:00 PM

• Time for fun and excitement!

3:00 PM

6:00 PM

**DAY ONE: Country Tonite Theater (Christmas with Ernie Haase & Signature Sound)**

Address: 129 Showplace Blvd, Pigeon Forge, TN 37863

Red & Green Lanyards

• Doors Open

7:45 PM

• Enjoy Amazing Entertainment!

8:30 PM

**DAY TWO: Tuesday, November 19th**

Location: Country Tonite

Address: 129 Showplace Blvd, Pigeon Forge, TN 37863

Red & Green Lanyards

• Doors Open

8:00 AM

• Event Starts

9:00 AM

• Break for lunch, on your own

12:30 PM

**DAY TWO: Dolly Parton's Stampede Dinner Show**

Address: 3849 Parkway, Pigeon Forge, TN 37863

Green Lanyard

Red Lanyard

• Doors Open

2:20 PM

4:50 PM

• Time for fun and excitement!

3:30 PM

6:00 PM

**DAY THREE: Wednesday, November 20th**

Location: Dollywood Theme Park- Celebrity Theater

Address: 2700 Dollywood Park Blvd, Pigeon Forge, TN 37863

• Parking Lot Opens

8:00 AM

• Gates Open

8:30 AM

• Event Starts Celebrity Theater

9:00 AM

• Concerts and Closing Remarks to Follow

• Meal voucher will be provided for all food stops at Dollywood (12:30 PM)

• Enjoy "Dollywood Theme Park" until Closing!

# WHERE ARE MY TICKETS?

## The Ultimate Smoky Mountain Christmas Celebration November 17th thru November 21st, 2024

### CONFERENCE TICKETS

**MONDAY MORNING:** Monday, November 18th, 2024

Country Tonite Theater

129 Showplace Blvd, Pigeon Forge, TN 37863

• General Admission Seating- Wear Lanyard

**MONDAY ACTIVITIES:** Pirates Voyage Dinner Show

2713 Parkway, Pigeon Forge, TN 37863

• Must present tickets included in registration packet for seating. Check times for your designated show time. Please arrive no later than 30 min prior to show time.

**MONDAY EVENING:** Country Tonite Theater

Ernie Haase & Signature Sound Concert

129 Showplace Blvd, Pigeon Forge, TN 37863

• Must present tickets included in registration packet for seating

**TUESDAY MORNING:** Tuesday, November 19th, 2024

Country Tonite Theater

129 Showplace Blvd, Pigeon Forge, TN 37863

• General Admission Seating- Wear Lanyard

**TUESDAY ACTIVITIES:** Tuesday, November 19th, 2024

Dolly Parton's Stampede Dinner Show

3849 Parkway Pigeon Forge, TN 37863

• Must present tickets included in registration packet for seating. Check times for your designated show time. Please arrive no later than 30 min prior to show time.

**WEDNESDAY MORNING:** Wednesday November 20th, 2024

Dollywood Theme Park: Group will meet at the Celebrity Theater

2700 Dollywood Park Blvd, Pigeon Forge, TN 37863

• **Admission:** You will have one admission and meal voucher per person for Dollywood in your registration packet and one parking pass per party.

• **NOTE:** You must have all passes on the day of entry at Dollywood. Dollywood will not issue replacement tickets.

• **Parking Pass:** One per group registered

• **Meal Ticket:** You will have one meal voucher per person for Dollywood

• **All Dollywood tickets are in your Registration packet.**





# **SCOOTER AND WHEELCHAIR**

## **DOLLYWOOD RENTAL INFORMATION (Applies to Dollywood Day Only) Highly Recommend Reserving in Advance**

Welcome to Dollywood,

We are looking forward to your visit on Wednesday, November 20th, 2024

### **GENERAL INFORMATION**

- FRONT GATE, TRAMS AND ENTRY TO THE PARK WILL OPEN FOR THE CONFERENCE BEGINNING AT 8:00 AM
- THEATER OPENS FOR SEATING AT 8:30 AM
- IF YOU ARE INTERESTED IN RENTING AN ELECTRIC CONVENIENCE VEHICLE OR WHEELCHAIR  
ELECTRIC SCOOTER- \$50.00 + TAX PER DAY  
WHEELCHAIR- \$15 PER DAY  
Prices are subject to change.
- DOLLYWOOD IS A 150 ACRE THEME PARK WITH GREAT FOOD, ARTISANS, GREAT SHOWS AND RIDES IN THE BEAUTIFUL SMOKY MOUNTAINS

### **NOTE:**

Wheelchairs cannot be reserved in advance.





*Save The Date*

THE ULTIMATE  
SMOKY MOUNTAIN

*Christmas  
Celebration*

2025

**November 16th - 20th, 2025**

**UltimateSmokyChristmas.com**

**Reserve Now! 1-800-309-0816**